



GROUP LEADER VIP PROGRAM DESCRIPTION **2019/2020 WINTER SEASON**

This is Shawnee Mountain's free ski/snowboard program for group leaders of club programs. Plans are issued in the following ratio: 1 for creating a group of 15+ members, plus 1 for every 30 paid members. This program allows you (and others) to ski or ride, free of charge, outside of trip days. (ex: @ 15 members – 1VIP Plan; 30-2VIP Plan; 60-3VIP Plan, etc.)

3 PLANS TO CHOOSE FROM ...

#1 FAMILY PLAN

Entitles named plan holder and their immediate family members to complimentary ski/snowboard privileges throughout the winter season.

Plan may only be used by immediate family members (spouse, kids under 22 & FT college students living at home)

Spouse and kids may use the plan in the absence of the plan holder & may also use the plan on the day of a scheduled trip (see **BUS GROUPS - ON TRIP DAYS**).

#2 GUEST PLAN

Entitles named plan holder and up to 3 additional guests complimentary ski/snowboard privileges throughout the winter season.

Named plan holder **must** be present and skiing/riding with guests when the card is being used.

See **BUS GROUPS & CAR GROUPS - ON TRIP DAYS** for privilege details while here on scheduled club trips.

WHAT YOU CAN AND CAN'T GET WITH THE FAMILY & GUEST PLANS

Privileges include lift ticket, ski/snowboard rental and one "1st time" lesson for a non-skier or snowboarder.

Plans may be used as often as you wish without limit.

Plans are non-transferable.

Cards will be honored any day or night.

Group lessons (1 ½ hrs.) for non-1st timers may be purchased at the discounted group rate of \$25.00.

Ski School can be busy almost any day of the week. There are occasions when we cannot honor lesson requests. On any given day, but especially on holiday dates, call ahead to check lesson availability and the best time to schedule a lesson.

BUS GROUPS - ON TRIP DAYS plans work differently ...

The named plan holder will not use the VIP card to obtain a lift ticket. Instead, your ticket is issued from the standard 1/15-member chaperone allotment.

HOWEVER ...

On group trip days, your spouse and kids can use the **FAMILY** plan. A **GUEST** plan allows two guests to obtain privileges. These VIP users will follow the standard VIP ticketing procedures inside Group Sales.

CAR GROUPS - ON TRIP DAYS plans work exactly the same!

On group trip days, your **FAMILY** plan entitles plan holder, spouse and immediate family members lift/rental privileges.

Your **GUEST** plan allows plan holder and up to three guests to obtain privileges. These VIP users will follow the normal VIP ticketing procedures inside Group Sales.

Chaperone tickets are no longer part of car group policy



#3 THE 10-PACK TICKET PLAN (this plan is great when you need to reward several helpers)

Offers a group leader 10 individual one-day complimentary lift and rental tickets that can be used by anyone.

Each ticket also allows one "1st-timer" lesson to a skier or snowboarder.

Tickets are valid any day in the 2019/2020 season.

No restrictions placed on the use of this ticket

OVER

USING YOUR VIP PRIVLEDGES

1. VIP plans or 10-Pack Tickets may be used as soon as your program payment has been made; regardless of when your first group trip is scheduled.

please note: 10-Pack tickets can be picked up at the Group Sales office during your first personal visit. Call us if you would like them mailed. VIP Plan Pin #'s will be emailed over the Christmas Holiday.

2. Please present your VIP Pin# or 10-Pack Ticket at our Group Sales office. When first using VIP plans, ID may be required. All guests receiving lift tickets must be present. Lift tickets will be attached to all VIP guests while inside the Group Sales office.

a special note to family plan users... please list all eligible family members by name and age on your VIP Plan order form.

3. Exercise patience! VIP lift tickets will be issued only after arriving groups have been serviced.

No exchange of plans after January 5, 2020

We sincerely ask for your cooperation with the above policies and procedures. Our VIP program is the best you will find in the region and it is intended to reward a group leader's hard work. Please, enjoy it fully and within the guidelines we have established.

Our entire group sales staff is looking forward to serving you this season and we hope to see you often!

The "BOOSTER CLUB" PRIVILEGE POLICY

Shawnee Mountain recognizes the important role administrators, principals, school board or council members play in maintaining and supporting your ski and snowboard program. We strongly encourage a visit by any of these individuals so they can gain a better understanding of winter sports and our facility. Please call our office in advance to arrange a tour and complimentary visit.

Once or twice throughout the season Shawnee Mountain will also extend to these individuals an opportunity to visit with us at the discounted group rate. We ask that good judgment be used when considering dates and times to visit. Please make advance arrangements through our Group Sales office. This offer is subject to our approval and availability.

THANKS IN ADVANCE!

